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## USCIS Application and Receipting Update

U.S. Citizenship and Immigration Services (USCIS) advises customers that processing of fee payments and entry of cases into our tracking system remains behind schedule due to the tremendous increase in the number of applications filed. As a result, applicants are experiencing delays in receiving notices of receipt. USCIS is working hard to deal with the increased volume.

- **Date Received in Mailroom** – USCIS will honor the actual date that an application was received in our mailroom; this date will be indicated on the receipt (in the Received Date box) when Form I-797, Notice of Action, is mailed. You can see a sample Form I-797 under "Related Links" on this page. If your case is affected by the receipt delay, arrival of your receipt may take up to 12 weeks for adjustment-of-status applications and 15 weeks for naturalization and other applications.
- **Weekly updates on Receipting** – Until this situation is resolved, USCIS will provide these weekly updates on progress in issuing receipt notices to our customers. Additional information is available in Frequently Asked Questions, located under "Related Links" on this page.
- **Applications Received Prior to Posted Receipting Dates** – If your application was received by USCIS before the posted dates below and you still have no receipt, please contact USCIS Customer Service toll-free at 1-800-375-5283.

We appreciate your understanding.

### IMPORTANT:

Contact Customer Service toll-free at 1-800-375-5283 for:

**Change of Address** – If you have submitted your application and are changing your address, but have not yet received your receipt. (If you have a receipt, you can report your change of address from our website, using USCIS' Change of Address Online.)

**Unusual Delay** – If you have not received a receipt within the timeframe indicated below for the Service Center where you filed your application.

As of January 4, 2008, USCIS had completed initial data entry and issued receipt notices for applications and petitions except for I-130s (Petition for Alien Relative) which are being receipted at the Chicago Lockbox facility, as noted below:

### Chicago Lockbox (as of 2/1/08)

<u>Form Number</u>	<u>Date Received</u>
I-130	12/27/2007
All Other Forms	Current

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