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CBP Announces Pilot for Global Entry™ Program Expedited Screening, Processing for Pre-screened International Travelers

04/11/2008

Washington – U.S. Customs and Border Protection today announced the Global Entry™ pilot program, scheduled to launch this summer. Global Entry™ is designed to expedite the screening and processing of low-risk, frequent international “trusted” travelers entering the United States.

Global Entry™ will be available for U.S. citizens or lawful permanent residents who are frequent international travelers, provided they have not been found guilty of a criminal offense, charged with a customs or immigration offense, or declared inadmissible to the U.S. under immigration legislation. Biometric fingerprint technology will be used to verify the passenger’s identity and confirm his or her status as a Global Entry™ participant.

“The Global Entry™ pilot program is an important next step in building upon the foundation of CBP’s other trusted traveler programs, such as NEXUS and SENTRI, and extending expedited processing to low-risk, international air travelers,” said CBP Commissioner W. Ralph Basham.

The pilot will be initially conducted at John F. Kennedy International Airport, George Bush Intercontinental Airport and Washington Dulles International Airport. The program will begin processing applications from the public starting May 12 with operations at the three initial airports scheduled to begin June 10.

Upon returning from international travel, Global Entry™ -enrolled travelers may bypass the regular passport control line and proceed directly to the Global Entry™ kiosk. At the kiosk, the Global Entry™ traveler will activate the system by inserting his or her passport or U.S. permanent resident card into the document reader. The kiosk will direct the traveler to electronically provide his or her fingerprints and will compare that biometric data with the fingerprint biometrics on file. A digital photograph will also be taken of the traveler as part of the transaction record. Finally, the traveler will be prompted to answer several CBP declaration questions posted on the kiosk’s touch-screen. Once the process is successfully completed, the traveler will be issued a transaction receipt which must be presented to the CBP officer as the participant leaves the CBP inspection area.

Applications for enrollment in the Global Entry™ program will be available through the Global On-Line Enrollment System (GOES). ([Travel](#)) The Global Entry™ application process consists of three steps. First, an applicant must complete and submit an on-line application through GOES and pay a \$100 fee through www.Pay.gov. CBP officers will review the applicant’s information and a background investigation will be conducted. Finally, the applicant will undergo an interview with CBP officers at an Enrollment Center at JFK, Houston or Dulles Airport.

CBP is working with the Transportation Security Administration (TSA) to develop a Department of Homeland Security (DHS)-wide approach to registered traveler programs. Current NEXUS and SENTRI members should watch for additional information on how their membership will allow them to use the Global Entry™ kiosks.

After the Global Entry™ pilot has been evaluated, DHS plans to foster close ties among Global Entry™ and other vetted populations, such as TSA's Registered Traveler Program, where appropriate.

DHS also envisions the development of reciprocal Global Entry™ programs with other countries. The United States will realize two benefits upon entering into bi-lateral agreements:

1. expedited entry processing of U.S. citizens traveling to other countries and
2. additional vetting of foreign nationals performed by their governments based on guidelines agreed to with DHS.

Conversations with foreign partners are currently underway.

The notice is currently available and is published in the Federal Register. ([Global Entry™ Federal Register Notice \(pdf - 345 KB.\)](#)) The program described as International Registered Traveler has officially been renamed Global Entry™.

For more information please visit our Frequently Asked Questions. ([Global Entry™ FAQs](#))

U.S. Customs and Border Protection is the unified border agency within the Department of Homeland Security charged with the management, control and protection of our nation's borders at and between the official ports of entry. CBP is charged with keeping terrorists and terrorist weapons out of the country while enforcing hundreds of U.S. laws.

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Global Entry™ FAQs

04/11/2008

The Global Entry™ is a new pilot program managed by U.S. Customs and Border Protection which allows pre-approved, low-risk travelers expedited clearance upon arrival into the United States. Participants will enter the United States by utilizing automated kiosks located, first at Terminal 4 - John F. Kennedy International Airport (JFK), Washington-Dulles International Airport (IAD), and George Bush Intercontinental Airport (HOU). The process will require participants to present their machine-readable U.S. passport or permanent residency card, submit their fingerprints for biometric verification, and make a customs declaration at the kiosk's touch-screen. Upon successful completion of the Global Entry™ process at the kiosk, the traveler will be issued a transaction receipt and directed to baggage claim and the exit, unless chosen for a selective or random secondary referral.

Q: What is the benefit of using Global Entry™?

A: Individuals approved to participate in Global Entry™ will be able to:

- Use dedicated Global Entry™ kiosks at designated airports to bypass the regular Passport Control lanes; and
- Enter the United States without routine CBP questioning, unless chosen for a selective or random secondary referral.

Global Entry™ will allow CBP officers to concentrate their efforts on potentially higher-risk travelers and goods, which will help to ensure security and integrity at our borders.

Q: Where are the kiosks?

A: The kiosks are located in the Federal Inspection Services area (CBP area) in Terminal 4 -JFK, Dulles Airport, and Houston Intercontinental Airport.

Q: Will Global Entry™ shorten my wait time when entering the United States via a participating airport?

A: CBP expects that Global Entry™ will shorten wait and processing times for participants at the pilot airports. Part of the purpose of this pilot is to measure its impact on the public.

Q: Will I be exempt from secondary screening as a Global Entry™ participant?

A: Participants are exempt from routine CBP questioning. However, Global Entry™ participants are subject to additional screening at any time in the Customs process on a random basis or if selected by CBP officers.

Q: Will Global Entry™ give me any benefits when I am leaving the United States or entering another country?

A: Global Entry™ does not provide any benefits for persons exiting the United States; the process is only applicable upon re-entry. At this time, no benefits are available for Global Entry™ participants entering another country although the potential exists pending the establishment of bi-lateral agreements with specific countries.

Q: When will Global Entry™ be available to the public?

A: Enrollment in Global Entry™ will begin May 2008 and operations at JFK (Terminal 4), Washington Dulles, and Houston beginning in June 2008

Q: How long will the pilot run?

A: The pilot is expected to continue for at least six months and continue as long as needed to collect data for evaluation. Any decision for a permanent program is subject to the decision of DHS based on the results of the evaluation.

Q: Where are the kiosks?

A: The kiosks are located in the Federal Inspection Services area (CBP area) in Terminal 4 - JFK; Dulles Airport; and Houston Intercontinental Airport.

Q: How will the American government make sure that travelers enrolled in Global Entry™ are low-risk?

A: First, travelers must be pre-approved before they can participate in the pilot project. All applicants will undergo a rigorous background check and will be interviewed by a CBP Officer before they are enrolled in the Global Entry™ pilot. Second, automated enforcement checks will take place every time the member uses the Global Entry™ kiosk to enter the United States. Third, any member of Global Entry™ may be examined at any time when entering the United States.

Eligibility

Q: Who may apply for Global Entry™?

A:

- Individuals who are: A) 14 years of age and older and B) U. S. Citizens, U.S. Nationals or U.S. Lawful Permanent Residents.

However, individuals may not qualify if they:

- Are inadmissible to the United States under applicable immigration laws;
- Provide false or incomplete information on their application;
- Have been convicted of a criminal offense in any country;
- Have been found in violation of customs or immigration laws; or
- Fail to meet other Global Entry™ requirements.

If an individual does not meet the requirements of Global Entry™, their application will be denied.

Q: Can children belong to Global Entry™?

A: Children 14 years of age and older, but under the age of 18, must have the consent of a parent or legal guardian to participate in the pilot. Children under the age of 14 are not eligible to participate in the pilot.

Q: Is there a ceiling on the number of participants who can join Global Entry™?

A: Global Entry™ does not have a prescribed limit on the number of members beyond the practical restrictions inherent in processing membership applications.

Q: If I am not a U.S. Citizen, National or Lawful Permanent Resident, when can I join?

A: At this time, only U.S. Citizens, U.S. Nationals and U.S. Lawful Permanent Residents can join Global Entry™. CBP is working with several countries on bi-lateral agreements to expand the Global Entry™ to allow their respective citizens and lawful permanent residents to join Global Entry™ and to allow Americans to join their equivalent to Global Entry™. CBP cannot predict when such agreements will be reached. Any changes in the eligibility requirements for Global Entry™ will be announced via notice in the Federal Register.

Enrollment

Q: How can I apply for Global Entry™?

A: Applications must be completed and submitted on-line through the Global On-line Enrollment System (GOES) at CBP.gov. (CBP.gov) A non-refundable \$100 per person applicant processing fee is payable on-line at the time of application.

Q: What documents do I need to apply for Global Entry™?

A: At a minimum, you must bring to the enrollment center a valid passport/ travel document and visa if required, and a second document, such as a driver's license, to demonstrate your current place of residence.

Q: What will happen after I apply through GOES?

A: Applying to Global Entry™, is a two-step process:

1. CBP officers at the Centralized Vetting Center will use the biographic information provided on your application to conduct an initial background check to make sure you are eligible to become a member of Global Entry™.
2. If you are eligible, you will receive a message in your GOES account (as well as by email in an address provided in the application) inviting you to the nearest enrollment center to be interviewed by a CBP officer. During this interview, CBP will also:
 - Verify and copy your original documents for our records;
 - Collect your fingerprints data to be used to conduct a biometric-based background check;
 - Take a digital photograph of your face;
 - Explain the terms and conditions of Global Entry™ membership; and
 - Demonstrate how to use the automated Global Entry™ kiosks found at participating airports.

At this stage, your application is complete pending CBP's final determination on your eligibility. CBP will make a final determination only after it completes all three stages (biographic check, interview and biometric check).

If you are accepted into Global Entry™, CBP will send you a message to your account and email (if supplied).

If you are denied membership, you will receive a message notifying you of CBP's decision.

Q: If I do not live near one of the three pilot airports, can I join Global Entry™?

A: Yes, an individual does not need to live near one of the pilot airports to join. However, the CBP enrollment centers are at these airports, and the applicant would need to visit one of these enrollment centers for his or her eligibility interview.

Q: What personal information do I have to provide and why?

A: CBP will collect personal information from your application form, such as your name, date of birth, address, citizenship, proof of citizenship, and residency information. This information will be used for background checks and to administer the pilot project. The information may be shared with other law enforcement and government agencies in the United States in accordance with applicable laws for the purpose of assessing your application. The information will be stored in a secure CBP database.

NOTE: Membership in Global Entry™ is voluntary. The application form contains privacy statements about the use of the personal information collected.

Q: Is there a fee?

A: Yes. There is a non-refundable \$100 application processing fee per applicant. It is payable at the time of enrollment through GOES.

Using Global Entry™ at the Airports

Q: How will Global Entry™ work?

A: When you arrive in the CBP inspection area, go directly to the kiosk. You do not have to go through the Passport Control lines.

The kiosk screen will prompt you to insert your machine-readable passport or LPR card. You will then be prompted to place your index fingers on the fingerprint pad. The kiosk will compare the fingerprints presented to the fingerprints on file to confirm the traveler's identity. The kiosk will then prompt you to use the touch screen to answer standard Customs questions declaring what goods and currency amounts you are bringing into the country. Then, the kiosk will issue a transaction receipt instructing you to either exit the area, or go to the nearest Passport Control lane for further inspection.

You will give the kiosk receipt to the CBP officer at the exit control point or in the secondary inspection area.

All Global Entry™ members remain subject to examination at any time when entering the United States.

Q: How do Global Entry™ members declare goods they are bringing into the United States?

A: Members entering the United States must complete the declaration questions prompted by the kiosk.

Q: How will Global Entry™ members pay duties and taxes on goods that exceed personal exemptions?

A: Members can either go through the kiosks or the regular Passport Control lanes. They will then be directed to the CBP secondary area for further processing.

Q: How does the \$10,000 currency reporting legislation affect me?

A: You must report currency or monetary instruments equal to or greater than USD \$10,000. You may use the kiosk or you may use the regular lane to make your declaration to a CBP officer.

For more information, see the U.S. Department of Treasury FinCen 105, Report of International Transportation of Currency or Monetary Instruments.

Q: What happens if a traveler fails to report goods or to comply with CBP requirements while using the Global Entry™ automated kiosk?

A: Global Entry™ has a zero tolerance policy for violations. If a Global Entry™ member violates any of the terms and conditions, CBP officers will take appropriate enforcement action and will cancel the person's membership privileges. The application fee in non-refundable.

Redress

Q: If CBP denies me entry in the program, can I appeal their decision?

A: Applicants who are not accepted into the Global Entry™ pilot have three channels for redress: a) directly with the enrollment center; b) DHS Travelers Redress Inquiry Program (DHS TRIP); and c) the CBP Trusted Traveler Ombudsman. Please see the CBP website for more information on how to seek redress.

Q: I was denied membership into Global Entry™ pilot but was not given the reason. Can I find out why CBP did not accept me?

A: Consistent with privacy law and national security considerations, DHS and CBP may not reveal the specific reason for an applicant's denial in either the initial notification or the redress process depending on the circumstances of a particular case.

The Future

Q: When is Global Entry™ going to expand the number of participating airports?

A: CBP will announce any additional sites for Global Entry™ pilots via a notice in the Federal Register.

Integration with other Programs

Q: I am a member of NEXUS, Secure Electronic Network for Travelers Rapid Inspection (SENTRI) and Free and Secure Trade (FAST). Does that help me get into Global Entry™?

A: CBP is exploring ways to integrate members of its NEXUS, and SENTRI programs on an optional basis.

Q: I am a member of TSA's Registered Traveler pilot. Can I use the Global Entry™ kiosk when returning to the United States?

A: DHS envisions close ties among the CBP trusted traveler programs and ties to other programs, such as the Transportation Security Administration's (TSA) Registered Traveler (RT). While Global Entry™ and RT will differ as needed to serve each program's mission and operating environment, DHS will pursue common policies where appropriate. For example, with the permission of the applicant, TSA and CBP might share biographic and biometric enrollment information to allow individuals to join both programs with a single application. This cooperation would make the enrollment process more convenient for the applicant and more efficient for the programs. CBP is working with TSA on identifying areas of cooperation. In the meantime, RT members will need to join Global Entry™ separately to use the Global Entry™ kiosk when returning to the United States during the Global Entry™ pilot's initial evaluation period.

Q: Can I join Global Entry™ using a private sector company?

A: No. At this time, Global Entry™ is a pilot and enrollment is conducted exclusively through CBP.

see also:



on cbp.gov:

[CBP Announces Pilot for
Global Entry™ Program](#)